

SYLLABUS

Saturday–October 18 th	Sunday – October 19 th	Monday - October 20 nd	Tuesday - October 21 rd
1600-1900 Early Seminar Check-in Cuff and Billy Club 428 6 Avenue SE (upstairs)	0700- 0800 Seminar Check-in Telus Convention Centre Lower Floor Macleod C & D	0800 Opening Remarks Inspector Greg Shields, RCMP	0800-1000 Detective Ben Wetzel Special Assignments Unit - SWAT Team, Negotiator
	0800 Opening Remarks Chief Rick Hanson Calgary Police Service	0815 Scott Bobowski – Registered Psychiatric Nurse, Crisis Negotiation Team Leader	Detective Jan Dubina Special Assignments Unit – SWAT Team, Negotiator
	0815-1000 Detective Sergeant Monique Rollin Coordinator; Domestic Violence, OSOR, ViCLAS Sault Ste. Marie Police Service Case Study	Shannon Smith – Registered Psychiatric Nurse, Crisis Negotiation Team Leader Kelly Scherr – Correctional Officer, Emergency Response Tactical Team Leader Case Study – Correctional Services of Canada	Case Study
	1000-1030 COFFEE	1000-1030 COFFEE	1000-1030 COFFEE
	1030 Richard B. Parent Ph.D Assistant Professor, Police Studies Program, School of Criminology – Simon Fraser University “Suicide: Negotiating The Crisis Within”	1030 Detective Sergeant Leonard Mann Major Crimes Detective Sergeant Lisa Lafreniere General Investigations Case Study - Saskatoon Police Service	1030-1130 Phoenix Police Department Case Study cont..
	1200-1300 LUNCH	1200-1300 LUNCH	
	1300 SSA Vince Dalfonzo FBI Case Study	1300-1400 Sergeant Jeff Johnson RCMP , Operations N.C.O., “J” Division Crisis Negotiation Team Case Study	1100 Closing Comments
	1500-1530 COFFEE	1400-1500 Nancy McConkey Solution Talk “Solution-Focused Strategies for Crisis Negotiation”	
	1530-1700 Gary McDougall Conflict Solutions (retired member of the Calgary Police Service) “Managing Strong Emotions as it relates to Negotiations”	1500-1530 COFFEE 1530-1600 Nancy McConkey cont.	
		1600- Hospitality Night - Cuff and Billy Club	